

## About you

1. I am a registered (with the Health and Care Professions Council) orthotist. \*

Yes

2. I work in an NHS orthotic service and... \*

I am employed via the NHS

I am employed via a contractor

I am a self employed locum

3. Which region(s) of the UK do you work? (If you work as a locum in several regions please select all regions you work in)

England - East

England - East Midlands

England - London

England - North East

England - North West

England - South East

England - South West

England - West Midlands

England - Yorkshire and Humber

Northern Ireland

Scotland

Wales

4. What is your job title? \*

- Junior orthotist
- Orthotist
- Senior orthotist
- Principal orthotist
- Consultant orthotist
- Orthotics service manager
- Locum orthotist

5. Have you been furloughed during the COVID-19 pandemic? \*

- I have not been furloughed
- Yes, for less than 4 weeks
- Yes, for 4 - 8 weeks
- Yes, for 9-12 weeks
- Yes, for more than 12 weeks

About the Orthotic Service you work in

If you are a locum orthotist who works across more than one Orthotic Service please consider the service where you spend most of your time when answering the following questions

6. Did your orthotics service close during the COVID-19 pandemic? \*

	No, service didn't close	Service closed for less than 1 week	Service closed for 1-2 weeks	Service closed for 2-3 weeks	Service closed for > 3 weeks
It closed completely to all patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It closed to all patients except in-patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It closed to all patients except urgent patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. How long is your current waiting time for a routine adult appointment (in weeks)? \*

8. How long is your current waiting time for an urgent adult appointment (in weeks)? \*

9. How long is your current waiting time for a routine paediatric appointment (in weeks)? \*

10. How long is your current waiting time for an urgent paediatric appointment (in weeks)? \*

11. Has your waiting time for an appointment changed since the COVID-19 pandemic and if so, why? (you can choose more than one answer) \*

- No, the waiting time has remained the same
- Yes, the waiting time has increased because the department had to close/partially close causing a back log of patients
- Yes, the waiting times have increased because we now see less patients per clinic
- Yes, the waiting time has decreased because we have had less referrals
- Other

12. How much time do you have for face to face appointments? \*

- 10 minutes per patient
- 20 minutes per patient
- 30 minutes per patient
- 40 minutes per patient
- 60 minutes per patient
- I am not seeing face to face appointments at present
- 

13. Has the amount of time you have for a face to face appointment changed since the COVID-19 pandemic? \*

- No, face to face appointment times haven't changed
- Yes, the amount of time has increased
- Yes, the amount of time has decreased
- 

14. Have you been given all the clinic space you require to carry out face to face appointments whilst adhering to social distancing and infection prevention rules? \*

- Yes
- No
-

15. Overall have the manufacturer lead times for orthotic products changed during the COVID-19 pandemic? \*

- No, the lead times have not changed
- Yes, lead times have increased by up to 1 week
- Yes, lead times have increased by more than 1 week
- Yes, lead times have decreased by up to 1 week
- Yes, lead times have increased by more than 1 week
- 

16. Do you feel the orthotics service you work in has been given the support it requires from the hospital Trust and if applicable, the contractor, to respond to the impact of the COVID-19 pandemic? \*

- Yes, the hospital Trust have given the service the support required
- Yes, the contractor has given the service the support required
- Yes, both the hospital Trust and the contractor have given the support required
- No, the hospital Trust has not given the service the support it requires.
- No, the contractor has not given the service the support it requires
- Neither the hospital Trust or the contractor have given the support required
- 

17. If you don't feel your service has been given the support it requires please tell us why?

## About the use of telephone/video appointments

18. Has your service used telephone/video appointments since March 2020? (If you answer "No" here please skip to the end of the survey and click "Submit") \*

Yes

No

19. Regarding telephone/video appointments what ratio are these compared to face to face appointments?

1-25% of our appointments are telephone/video appointments

26-50% of our appointments are telephone/video appointments

51-75% of our appointments are telephone/video appointments

76-100% of our appointments are telephone/video appointments

20. If you are utilising telephone appointments how much time do you have per patient?

Not applicable, we do not use telephone appointments

10 minutes per patient

20 minutes per patient

30 minutes per patient

40 minutes per patient

21. If you are utilising video appointments how much time do you have per patient?

Not applicable, we do not use video appointments

10 minutes

20 minutes

30 minutes

40 minutes

Other

22. Have you been given all the equipment/technology you require to utilise video appointments?

Yes

No

Not applicable, we do not use video appointments

Other

23. If you are using video appointments which platform are using?

AccuRx

Attend Anywhere

Not applicable, we do not use video appointments

Other

24. Do you think video/telephone appointments will remain in place at your service post the COVID-19 pandemic?

Yes

No

I don't know

Other

25. What is your opinion on video/telephone appointments? Please tell us about both the positive and negative aspects of this mode of assessment.